

**A list of services provided by Hotel Piter Inn Petrozavodsk  
included in the room fee (place in a room)**

Service	Opening hours	Terms of service
Reception	Around-the-clock	Reception desk at the hotel's lobby, 1 <sup>st</sup> floor
Wi-Fi Internet	Around-the-clock	Free-of-charge for hotel guests (authorize with your phone number)
Delivery of the correspondence addressed to the guest	Around-the-clock	The correspondence may be collected as it arrives at the Reception in the hotel's lobby (1 <sup>st</sup> floor)
Gym	Around-the-clock	Free-of-charge for hotel guests (located on the 2 <sup>nd</sup> floor, access with the room key)
Parking spot	Around-the-clock	Free-of-charge for hotel guests if there are spots available
Luggage storage	Around-the-clock	Guests may store their luggage at the hotel storage room for up to 24 hours if the guests arrive before the check-in time or depart after the check-out time
Wake-up call	Daily	Phone call to the guest's room at the requested time
Room cleaning	Daily: 10:00 – 19:00	Daily room cleaning, including making the bed and changing towels. Change of the bedding – every 2 days
Iron and ironing board	Around-the-clock	Free-of-charge for hotel guests
Call for a taxi	Around-the-clock	To call for a taxi, contact the Reception (1 <sup>st</sup> floor). The taxi fee is paid directly to the taxi service
Shoeshine machine	Around-the-clock	Located at the hotel entrance on the 1 <sup>st</sup> floor
Room mini-safe	Around-the-clock	The instruction for the mini-safe can be found in the room next to the safe

**Piter Inn**

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# PITER INN

HOTEL & CONFERENCE CENTRE

Minor clothing repairs	Daily: 09:00 – 18:00 Ready within 24 hours	Free-of-charge upon guest's request. Minor clothing repairs imply work that is not associated with a change in the design and style of the item (sewing on torn buttons, metal hooks and buttonholes, repairing of worn out or stitching of new buttonholes, repairing, making and attachment of various belt loops and straps, ripped seams)
ATM with a credit card payment option	Around-the-clock	Located at the hotel's lobby on the 1 <sup>st</sup> floor
Games and reading room	Daily: 9:00 – 01:00	You may play board games and read books available for public at Coffee Shop Café on the 1 <sup>st</sup> floor
Provision of baby crib and high chair	Upon advance request	Provided for children under 3 upon availability. To use this service, please contact the Reception in the hotel's lobby (1 <sup>st</sup> floor)
Medical services	Around-the-clock	Call in an ambulance, use of first aid kit (contact the Reception in hotel's lobby on the 1 <sup>st</sup> floor)
Provision of bottled drinking water and boiled water	Around-the-clock	Free-of-charge for hotel guests. Bottled drinking water – one 0.5 l bottle per guest, renewed daily. Boiled water is provided upon request
Free guest computer with Internet access	Around-the-clock	Located on the 1 <sup>st</sup> floor of the hotel
Booking of tickets for transport, theatre, sporting and entertaining events	Upon request	Guests may get free-of-charge help with booking their tickets for transport, theatre, sporting and entertaining events. The help can be provided with online services. Ticket fee is paid directly to the provider of the service.

**A list of services provided by Hotel Piter Inn Petrozavodsk  
not included in the room fee (place in a room)**

Service	Opening hours	Terms of service and price
Laundry, ironing and dry-cleaning	<p>Laundry Daily: 08:00 – 20:00 Orders placed till 18:00 Orders accepted before 09:00 will be ready at the same day.</p> <p>Dry-cleaning Monday-Friday Orders accepted before 09:00 will be ready the following day.</p> <p>Ironing Daily: 09:00 – 18:00 Ready within 1 hour.</p>	<p>To use the service, please fill in the assigned form which can be found in your room. Put your clothes in a special bag and leave the bag with filled form on your bed. Then contact the Reception (press “0”). The price depends on the type of service and the number of clothing items. All prices are listed in the special form. It is possible to order urgent laundry which will be ready within 4 hours. Urgency fee is 50% from the usual price.</p>
Breakfast buffet (2 <sup>nd</sup> floor of Paulaner Restaurant)	Daily: 07:00-11:00	If breakfast is not included in the room rate, it should be paid for separately. The price for hotel guests is 490 rubles, for non-residents – 510 rubles, for children aged 3-12 – 250 rubles.
Luggage carrying service	Around-the-clock (upon request)	Carrying of the luggage from the car to the room or from the room to the car. To use this service, please contact the Reception in the hotel’s lobby (1 <sup>st</sup> floor). The price is 400 rubles per guest
Sauna	09:00 – 23:00 (advance booking required)	<p>Up to 2 guests – 1000 rubles per hour Up to 4 guests – 1500 rubles per hour Up to 6 guests – 2000 rubles per hour Up to 8 guests – 3000 rubles per hour To book sauna, please contact the Reception in the hotel’s lobby (1<sup>st</sup> floor)</p>

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HOTEL & CONFERENCE CENTRE

Room Service	Around-the-clock Breakfast – 06:00 – 12:00	You may order food and drinks from “room service breakfast” menu (from 06.00 till 12.00) and “room service” menu (from 12.00 till 06.00). 100 rubles tray charge will be added to your bill. To order room service, please contact the Reception in the hotel’s lobby (1 <sup>st</sup> floor) or call the number on the menu.
Extra bed installed the room	Around-the-clock (upon advance request)	The service is available if the room is allowed to have an extra bed. The price –1400 rubles per day. To use this service, please contact the Reception in the hotel’s lobby (1 <sup>st</sup> floor)
Arrival and departure help, including transfer of guests and luggage	Around-the-clock (upon advance request)	To use this service, please contact the Reception in the hotel’s lobby (1 <sup>st</sup> floor). The fee for transfer depends on the type of vehicle and the length of the journey, and is set according with the transport company charges
Tourist services – tourist information in the hotel’s lobby, tours, guides and guide-interpreters	Advance booking required	To order tourist services as well as services of tour guides and guide-interpreter, please contact the Reception in the hotel’s lobby (1 <sup>st</sup> floor). The type of service and its price are set according to the price list.
Business center services	Daily	To use this service, please contact the Reception in the hotel’s lobby (1 <sup>st</sup> floor). The price is set according to the price list of the hotel’s business center.

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HOTEL & CONFERENCE CENTRE

Conference halls	Daily (advance booking required; the service is provided if there are halls available)	<p>The hotel provides 6 conference halls which are located on the 6<sup>th</sup> floor of the hotel. The halls have all the necessary equipment for presentations, including visual and sound system and remote-control devices.</p> <ul style="list-style-type: none"> <li>- Pietari (accommodation up to 200 people, area 198 Sq. m., can be divided into 2 equal parts)</li> <li>- Kivach (42,2 Sq. m., natural and artificial lighting)</li> <li>- Ruskeala (28 Sq. m., natural and artificial lighting)</li> <li>- Gurmanavolok (26,3 Sq. m., natural and artificial lighting)</li> <li>- Valaam (26,4 Sq. m., natural and artificial lighting)</li> <li>- Kizhi (26 Sq. m., natural and artificial lighting)</li> </ul> <p>To book the conference hall and receive further information on the prices, please contact the Reception in the hotel's lobby (1<sup>st</sup> floor)</p>
Paulaner Restaurant	Daily: 12:00 – 01:00 Kitchen: 12:00 – 23:30 Bar: 12:00 – 00:30	You may order food and drinks à la carte during the opening hours. From 12.00 till 16.00 you may order combo-lunches from the combo-lunch menu.
Café Coffee Shop	Daily: 9:00 – 01:00	You may order food and drinks à la carte at the café
Gift Shop	Around-the-clock	Located in the hotel's lobby (1 <sup>st</sup> floor)
Paulaner beer selling point	Daily: 12:00 – 22:00	Located in the hotel's lobby (1 <sup>st</sup> floor)
Additional selling point of tourist services	In summer Daily: 9:00 – 18:00	Located in the hotel's lobby (1 <sup>st</sup> floor)

Payment for additional services is made at the Reception desk in the hotel's lobby (1<sup>st</sup> floor) in cash (Russian rubles only) or by credit card. It is also possible to pay by bank transfer to the hotel's bank account.